

## North Yorkshire Health and Wellbeing Board

**Minutes of the meeting held on Wednesday 18 January 2017 at  
The Evolution Centre, County Business Park, Northallerton**

**Present:-**

Board Members	Constituent Organisation
<b>County Councillors</b>	
County Councillor Clare Wood <b>(Chairman)</b>	North Yorkshire County Council Executive Member for Adult Social Care and Health Integration
County Councillor Janet Sanderson	North Yorkshire County Council Executive Member for Children and Young People's Service
<b>Elected Member District Council Representative</b>	
Richard Foster	Craven District Council Leader
<b>Local Authority Officers</b>	
Richard Flinton	North Yorkshire County Council Chief Executive
Richard Webb	North Yorkshire County Council Corporate Director – Health & Adult Services
Peter Dwyer	North Yorkshire County Council Corporate Director - Children and Young People's Service
Janet Waggott	Chief Officer, District Council Representative
Dr Lincoln Sargeant	North Yorkshire County Council Director of Public Health
<b>Clinical Commissioning Groups</b>	
Janet Probert	Hambleton, Richmondshire and Whitby CCG
Amanda Bloor (Vice-Chair)	Harrogate and Rural District CCG
Phil Mettam	Vale of York CCG
Simon Cox	Scarborough and Ryedale CCG
<b>Other Members</b>	
Shaun Jones	NHS England, North Yorkshire & Humber Area Team
Nigel Ayre	Healthwatch, North Yorkshire
Alex Bird	Voluntary Sector (North Yorkshire and York Forum)
<b>Co-opted Members</b>	
Adele Coulthard (substitute for Colin Martin)	Mental Health Trust Representative (Tees Esk and Wear Valleys NHS Foundation Trust)
Dr Ros Tolcher	Acute Hospital Representative

**In Attendance:-**

County Councillor Jim Clark, Victoria Pilkington (Partnership Commissioning Unit)

**North Yorkshire County Council Officers:**

Kathy Clark, Michaela Pinchard, Amanda Reynolds and Mike Webster (Health and Adult Services), Jane Le Sage and Kate Race (Children and Young People's Service), Robert Ling (Technology and Change), Patrick Duffy (Legal and Democratic Services), Holly Austin (Business Support), Helen Bawn (Strategic Resources)

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**Copies of all documents considered are in the Minute Book**

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## **192. Chairman's Announcements**

The Chairman reported that:-

- a number of the issues discussed at today's meeting would be highlighted via social media, on twitter, by a new health account, which she encouraged all partner organisations to follow and share. Helen Bawn, from the County Council's Communications Unit, was in attendance and would be tweeting, as appropriate;
- a themed approach to the Agenda had been adopted, reflecting the Joint Health and Wellbeing Strategy;
- Ros Tolcher's appointment as the Acute Hospitals representative had now been formally approved by the Council;
- Phil Mettam had been nominated as the representative of the Vale of York CCG. This was subject to formal approval by the County Council; and
- Gill Collinson had been appointed as nominated substitute for Janet Probert, the representative of Hambleton, Richmondshire and Whitby CCG.

## **193 Apologies for absence**

Apologies for absence were submitted by:

- County Councillor David Chance
- Colin Martin
- Dr. Colin Renwick

## **194. Declarations of Interest**

There were no declarations of interest.

## **195. Minutes**

### **Resolved -**

That the Minutes of the meeting held on 14 September 2016 are approved as an accurate record.

## **196. Public Questions or Statements**

There were no questions or statements from members of the public.

The Chairman decided to vary the order of the Agenda by taking the following Item at this stage as the presenter had to attend another meeting shortly.

## **197. Annual Report of the North Yorkshire Safeguarding Adults Board**

Considered -

The report of the Corporate Director - Health and Adult Services presenting the Annual Report of the North Yorkshire Safeguarding Adults Board.

Mike Webster, Assistant Director for Contracts, Commissioning and Quality Assurance, informed the Board that he was presenting the report on behalf of the Chairman of the Safeguarding Adults Board, Colin Morris.

He highlighted the following aspects:-

- The Safeguarding Adults Board is now a Statutory Board, under the Care Act.
- The Board is functioning much better as a result of being restructured and revised governance arrangements.
- The culture of safeguarding is more embedded.
- Whilst having good policies and procedures in place is important, the key is to ensure that these work effectively. Paragraph 3.3 of the covering report illustrated key achievements during 2015/2016. These are evidence that the Board is functioning well, but the Board is not complacent.
- The priorities for 2016/2017 were set out in Section 4 of the covering report.

The Chairman thanked Mike Webster for the update and asked him to convey the Board's best wishes to Colin Morris.

## **198. Technology Update**

Considered -

The report of Robert Ling, Assistant Director, Technology and Change outlining the key developments in the use of technology by the County Council and its partners, how these advances are being used now to improve the outcomes for the people of North Yorkshire and some of the likely impacts of future developments.

The Chairman advised that Robert had accepted her invitation to be the sponsor for technology and welcomed him to his first meeting of the Board. Also, Colin Martin, had agreed, for the time being, to be the sponsor for a new relationship with people who use services. This meant that all themes and enablers now had a sponsor.

Robert Ling mentioned the following points, in particular:-

- Local Digital Roadmaps are key, as is the need to be aware how we work effectively with an array of partners.
- Data governance is important – how do we get the right access at the right time and a shared understanding as to what is required?
- Infrastructure has to be improved e.g. so that partners can access systems to get wifi in all buildings.
- How can we make self-service work to provide the best outcomes for people using our services?
- There should be a drive to digital by default, where appropriate.
- Assisted Living has a vital role to play in helping people stay in their own home longer. How do we drive this consistently?
- Consumer Smart Devices are now available which, for example, can tell a person when there is a fire.

- Sharing information is a risk if we get it wrong, but there is also a risk in not sharing information.
- Work is continuing on the establishment of a Digital Village.
- He would appreciate the names of people in partner organisations who he could link in with to drive the technology enabler forward.

Richard Flinton, Chief Executive, commented on the enormity of the challenge and asked what would be the biggest opportunity for gain? Robert Ling responded that this would be data standards and data sharing, as the more we know about people, the better, in terms of the outcomes that they can be helped to achieve.

Janet Sanderson, Executive Member for Children and Young People's Service, mentioned that she has seen the work that had been undertaken on the Youth Justice System and is impressed. Sometimes there is too much information – how can we put on filters to manage that? Robert Ling responded that physical issues of social capital and stronger communities are more important; do we have the community groups to move this forward?

Adele Coulthard, Head of Operations at Tees, Esk and Wear Valleys (TEWV) NHS Foundation Trust, advised that TEWV had been invited to bid for a national exemplar initiative.

Janet Waggott, Chief Executive of Ryedale District Council, commented that education and reassurance for staff is important, to reinforce the fact that information can be shared.

Richard Webb, Corporate Director of Health and Adult Services, said he is excited by the prospect of the Digital Village and hoped it can be linked to primary care. Data protection still represents a blockage and needs to be overcome – possibly by producing a simple guide for staff. Robert Ling advised that he is looking at the approach in Wigan and Greater Manchester, which has been recognised as good.

Amanda Bloor, Chief Officer of Harrogate and Rural District CCG, felt it should be specified what is required and a rolling programme undertaken to achieve this.

**Resolved -**

- a) That the update be noted.
- b) That Members of the Board provide Robert Ling with the name(s) of people in their organisations who he can liaise with to progress the technology enabler.

**199. Sustainability and Transformation Plans**

This Item was withdrawn from the meeting.

**200. Growing up in North Yorkshire Survey 2016**

Considered -

The report of the Corporate Director - Children and Young People's Service providing an update on the findings of the 2016 Growing Up in North Yorkshire Survey, which is commissioned by the local authority from Schools Health Education Unit at Exeter University.

Pete Dwyer informed the Board that:-

- This Survey is the largest of its type in ascertaining the views of young people and provided a wealth of information to help in planning services - 70% of young people in each age cohort completed the Survey.
- A specific detailed report on any particular aspect of the Survey can be provided.
- The Survey provides evidence of progress in the Young and Yorkshire Initiative e.g. the gap in educational attainment between pupils who receive free school meals and those who do not has closed and there has been a reduction in the number of pupils in secondary schools who feel anxiety.
- The County Council is ranked fifth highest amongst Authorities for taking Lesbian, Gay, Bi-sexual and Transgender issues seriously. There has been a significant reduction in bullying of these young people.
- There are a number of other encouraging trends too. For instance, respondents now feel safer on line – although this education needs to start at an earlier age. Fewer young people are now drinking alcohol, or smoking.
- The Survey found that very young children have a TV in their bedroom. There is clear evidence that this led to insufficient sleep and impacted on learning. The approach is to tackle this at source by providing advice to parents.
- There is more to do on sex education - just 30% of young people find this useful and this has barely changed over the last decade. Also, 42%% have accessed acute care, which illustrates the need to continue to promote emotional wellbeing.

Janet Probert, Chief Officer of Hambleton, Richmondshire and Whitby CCG, queried whether any attempt is made to ascertain the views of children who are not in school. Pete Dwyer advised that the Survey is completed by youngsters in Pupil Referral Units and there is engagement with Independent Schools too. However, home educated children are not covered.

Richard Flinton referred to the opportunities in Scarborough through new opportunity funding and suggested the Board receive a report on this to consider where resources could be moved. Pete Dwyer commented that increased levels of educational attainment are likely to have a knock on effect, as people are less likely to be reliant on services.

Phil Mettam, Chief Officer at Vale of York CCG, said he will take up the offer of more detailed information as it would be helpful to understand the findings in the east of the county.

Shaun Jones, Head of Assurance and Delivery at NHS England, enquired whether the fact that the Survey is completed at ages 6, 8 and 10 enables tracking of views. Pete Dwyer confirmed that this can be done.

In reply to a query by Richard Foster, Leader of Craven District Council, Pete Dwyer confirmed that it is possible to benchmark responses for each District Council.

**Resolved -**

- a) That the report be noted.
- b) That partners take this back to their organisations for wider discussion.

## **201. Learning Disabilities Strategy**

Considered -

The report of the Corporate Director - Health and Adult Services "Live Well, Live Longer" the Learning Disabilities Joint Strategy for North Yorkshire, 2016-2021.

The report was presented by Kathy Clark, Assistant Director and Victoria Pilkington, Head of the Partnership Commissioning Unit.

Kathy Clark advised Members that:-

- Comments they had made on the draft at the July 2016 meeting had been incorporated and a lot of work had been done on the format.
- Person-centred approaches and keeping people safe are crucial elements within the Strategy, as is the aim of creating better outcomes with partners and people with learning disabilities and their families.
- Once the content has been agreed, further work will be undertaken to make the design more user-friendly. An easy read version will also be produced.

Janet Waggott asked what if the resources were not available? Did expectations need to be managed? Victoria Pilkington responded that there is substantial commitment to implementing the Strategy across Health and Social Care and the Acute Trusts. There were resources and expertise available, as a consortium.

Richard Webb thanked officers for the work that had been done on the Strategy. He suggested that, due to the financial issues faced, quality and value for money be added as a priority and queried whether the specialist issues for people with high functioning disabilities had been addressed.

Simon Cox, Chief Officer at Scarborough and Ryedale CCG, felt it was important to note the point about resources being brought together to implement the Strategy and that NHS England should be fully engaged in its commissioner role.

Ros Tolcher, Chief Executive of Harrogate District Hospital, fully endorsed the Strategy. She also referred to a report published by the Care Quality Commission (CQC) concerning how mortality is investigated in the NHS. The CQC is consulting on its new inspection regime and this will include how people with learning disabilities will be registered, so there is an opportunity to feed into that. Victoria Pilkington responded that partners are committed to supporting reviews of all deaths.

The Chairman concluded the discussion by saying how heartening it is that this work has been undertaken so collaboratively. It should be a high priority, as supporting people who cannot always support themselves is at the route of what we do.

**Resolved -**

That the Strategy be agreed and endorsed, having regard to the points made above.

## **202. Autism Strategy - Update on Progress**

Considered -

The report of the Corporate Director - Children and Young People's Service providing an update on the implementation of The Changing Landscape of Autism in North Yorkshire, North Yorkshire Autism Strategy 2015-2020, in the year since launch.

The report was presented by Jane Le Sage, Assistant Director for Inclusion and Kate Race, Consultant for Autism, Inclusive Education Service.

The seven key themes of the Strategy are:-

- Support for people with autism and their families
- Assessment and diagnosis
- Raising awareness and training
- Information and signposting
- Employment and education
- Supporting people with autism through key life changes, including preparing for adulthood
- Working together across agencies

Good progress has been made. Governance had been established and an initial Implementation Plan developed in respect of the key themes.

Specifically, training has been developed as to how best to meet the needs of the 7,000 people across North Yorkshire who experience autism – over 1500 staff had been trained to support individuals with autism and their families by the Inclusive Education Service alone.

Services had been examined to see how people can access them and to ensure they are being referred to the right service – specifically, the Single Point of Access, which refers into the Inclusive Education Service. This work has been praised by OFSTED. In addition, foundation work on diagnostic pathways has been undertaken.

Looking to Year 2 of Implementation, there have been further developments since the Strategy was launched. For instance, the Inspection of Special Educational Needs and Disability (SEND) Services last summer posed the challenge: Is there post-diagnostic support to meet demand? Work is being undertaken to achieve this.

In terms of next steps, a multi-agency review of Year 1 will be held on 26 January. As well as examining progress, the dynamics of implementation will also be considered – e.g. how well are we working together as partners?

The service intends to strengthen engagement with people who use services; refresh information available to parents and update the local offer.

The Chairman commented on the huge ambition that is evident, but queried whether there is sufficient capacity to deliver this? Jane Le Sage responded that she is confident the capacity exists. As mentioned, partners will be reviewing how they work together to ease implementation and to leave sufficient time to deliver the work.

Janet Probert felt that there had been tangible progress in the first year of implementation. In her CCG area, diagnostic recording is higher than the national average – the reason for this needed to be understood. Also, there is a need to pick up how people who fall between the system are dealt with. Kate Race advised that working with the Prevention Service to co-deliver parent training will introduce parents at an early stage as well as up-skilling staff and expanding training capacity.

Amanda Bloor referred to Safe Places being available for vulnerable people per se – not just people who experience autism. Richard Webb advised that Safe Places exist for anyone who may feel vulnerable. He would arrange for a list of these to be sent to Members of the Board.

Alex Bird, Chief Executive Officer, at Age UK, North Yorkshire, asked for further information about the holistic approach referred to. Kate Race advised that this is an all age Strategy, intended to help people through their lifespan. Health and Adult Services were looking at the supported employment element and training in learning is intended to help those who had gone through the education system but who had not received the right support.

In response to a question by Adele Coulthard, Jane Le Sage advised that a piece of work is currently being undertaken regarding the issues of people with high levels of need.

The Chairman commented that the County Council was the first Local Authority to have all its provider services accredited by the National Autistic Society, which demonstrated the raised awareness. She considered that the Board could feel comforted by the excellent work being undertaken in this area and asked for a further update in one year.

**Resolved -**

- a) That the report is noted and a further update be provided in one year.
- b) That a list of Safe Places within North Yorkshire be circulated to Members of the Board.

**203. Green Paper on Future Commissioning Arrangements**

Considered -

The report of Michaela Pinchard, Head of Integration, outlining an approach to future joint/integrated commissioning arrangements in North Yorkshire and seeking the support of the Health and Wellbeing Board for further developing the approach.

Amanda Bloor, as co-sponsor with Richard Webb, introduced the report and highlighted the following:-

- This demonstrated a commitment from commissioners to work together to better use their collective capacity to commission more effectively at a North Yorkshire place-based level
- The key aims were to:
  - drive the transformation required to consistently improve outcomes for the people of North Yorkshire ;
  - establish a focus on supporting people to stay independent;
  - commission around place, prevention and wellbeing to better manage and reduce demand on the health economy; and
  - deliver financial sustainability in the longer term
- An ambitious timeline has been set as there is a desire to move forward.

Richard Webb said that the question being considered is what do we need to do locally and countywide? It made sense to work together. A Work Programme would be brought to a future meeting of the Board.



Janet Waggott commented that it is important for commissioners to find a way of keeping non-commissioners engaged in the process as this is proving difficult. Amanda Bloor responded that commissioners are alive to this issue and will be looking at how other groups/fora are utilised to make these links.

The Chairman stressed that it is important that the Board has oversight of this initiative. Amanda Bloor suggested that the proposals could be progressed via Local Transformation Boards and an update brought to the next meeting of the Board.

**Resolved -**

That the Health and Wellbeing Board:-

- a) Supports the approach.
- b) Notes and comments on the report.
- c) Endorses the initial Action Plan at Appendix 2
- d) Considers opportunities to improve engagement with partners and stakeholders as the approach develops
- e) Agrees to receive progress update reports, commencing with an update on the joint work programme in March 2017.

**204. Better Care Fund: Sign-off Arrangements for 2017-19 Plan**

Considered -

The verbal update of the Assistant Director for Integration.

Amanda Reynolds advised that the Guidance from NHS England was awaited. The Plan would need to be signed off by the Board. If this can be completed in time for consideration by the Board at its next meeting on 17 March it will be. However, this might not be possible and, therefore, she suggested that the Board might want to delegate authority to sign off the Plan.

**Resolved -**

That if it is not possible to bring the Better Care Fund Plan for 2017-19 to the Board for approval, authority to sign off the Plan be delegated to the Chairman of the Board, the Chief Executive and the Director of Health and Adult Services at the County Council and CCG Chief Officers.

**205. Joint Health and Wellbeing Strategy 2015/2020 - Performance Dashboard**

Considered -

The report of the Assistant Director for Integration presenting the dashboard for the North Yorkshire Joint Health and Wellbeing Strategy 2015-2020, which was set out at Appendix 1 of report.

Michaela Pinchard presented the report and commented that, overall, the picture was one of improvement, with 10 of the 20 Indicators showing improvement. Notable exceptions include Non-Elective Admissions and Delayed Transfers of Care, which partners are well aware of and are taking action to address, both through their individual organisations and collectively, where appropriate.

**Resolved -**

That the report be noted.

**206. Work Programme/Calendar of Meetings**

Considered -

The Work Programme/Calendar of meetings for 2016/17.

The Chairman asked Members to note the dates for forthcoming meetings. Invitations will be sent out when the venues have been determined. If Members had any particular suggestions as to venues they should contact Patrick Duffy.

**Resolved -**

That the Work Programme be noted.

The meeting concluded at 3.55 p.m.

PD